

**UK delivery** - free

**International delivery** - as per area defined by Royal Mail.

If you need a product within a certain time frame please get in touch before placing an order and UK delivery - free

International delivery - subject to Royal Mail zone rates

If you need a product within a certain time frame please get in touch before placing an order and Another Shed Production will let you know if it is manageable.

All of Another Shed Production are made to order. Once an order has been made, products will usually be dispatched within 10 working days of receipt of the order (and in any event as soon as practicably possible) unless any of the following circumstances apply:

- 1 Another Shed Production clearly indicated on the product description that the product is out of stock.
- 2 Another Shed Production clearly indicated on the product description what the current despatch times for the product.
- 3 Where a product is being made to the customer's personal specifications and is being made to order.
- 4 Another Shed Production experiencing a high volume of orders for customised leather products.

Time frames for dispatch and delivery are likely to vary at busy times of year not limited or restricted to Christmas, sale time, promotional periods or any other time or occasion throughout the year.

Another Shed Production not be liable for any errors made by the customer when providing their delivery address so all customers are advised to check their delivery address carefully before submitting their order.

Another Shed Production dispatch all products via First Class post unless otherwise requested by the customer or described on the product page.

Should a customer wish for a product to be sent to them using a method other than Royal Mail's first class post they will be liable for the extra postage and must make Another Shed Production of their request at the point at which the order is made.

## **DELIVERY TIMES**

Another Shed Production to the Royal Mail's current delivery timeframes as advised by them. Another Shed Production not liable for deliveries which occur outside of Royal Mail estimated timescales for delivery.

## **RETURNS**

Another Shed Production offer a refund or exchange, for any reason, on any product as long as the customer makes their request in writing within 28 days of taking delivery of the product except in the following circumstances (where a refund will only be available if there is a fault with the product or where it is clearly evidenced that a mistake has been made on Another Shed Production):

- 1 Where an item has been personalised by special request.
- 2 Where an item has been made to specified measurements or specifications given to Another Shed Production the customer which are outside of Another Shed Production product range.

Where an exchange or refund is agreed the products must be returned to Another Shed Production its original packaging and in perfect condition accompanied by the delivery note. Shipping charges on returned products will be at the customer's expense and Another Shed Production not be responsible at any time for the following:

- 1 Products lost in transit.
- 2 Products damaged in transit.

Another Shed Production only refund postage costs if the product is faulty or if an error is made on our part. will let you know if it is manageable.

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